



TRUSHINE

WINDOW CLEANING

BEFORE WE CLEAN YOUR WINDOWS...

PRE-APPOINTMENT INFORMATION

CHECK YOUR WATER SPIGOT

Just make sure there is water flowing to the outside. We may need to fill our bucket or connect our waterfed pole system.

PAYMENT METHODS

We are happy to accept cash, check, or credit. whichever is most convenient for you. You can always double check the price on your quote, or just ask us.

checks can be made out to "Trushine Window Cleaning"

MOVE ANY FRAGILE ITEMS

IT HELPS TO MOVE ANYTHING BREAKABLE OUT OF THE WAY IF IT IS NEAR THE INSIDE OF A WINDOW WE'LL BE CLEANING.

INSURANCE

We are proud to say we are fully insured. as a service business, we find ourselves in people's most prized possessions: their homes and businesses There is a copy of our current insurance in the folder provided to you with proposal you have received.

CONSTRUCTION DEBRIS/HARD WATER STAINS

Types of debris like paint, silicone, oil and hard water stains can be removed from your windows, but they take significantly longer to clean. Because of this, there is a higher cost to do this service, therefore it is not included in any of our packages, But Do not worry - we will Always check with you if we notice debris like this to let you decide if you'd like us to clean the windows as normal, but leave this debris in place.

BROKEN GLASS AND SCREENS

We will remove all screens, wash and reinstall them after cleaning your windows, however our techs are trained to skip any broken glass or screen unless you allow us to touch them.

QUALITY OF WORK

Your satisfaction is our top priority, therefore we offer 48 hrs streak free guarantee. which means you can call or text us about any streak you may find up to 48 hrs after the completion of the service and we will have our technicians to come out and retouch those windows for you.

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